

THOMAS & DIANE WREN

**540 Way Road
Wilmington, Delaware 19807
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August 1, 2004

Mr. James Donovan
Donovan Construction
1218 North Ashbrooke Drive
West Chester, PA 19380

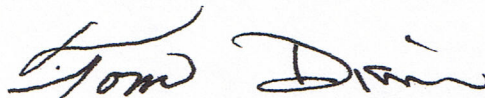
Dear Jim,

Just take a look at this letterhead! Even though we have only been here for two months, it feels like home. Yet at the same time, it feels like someone else's house. It's hard to believe that we could be living in such a beautiful place.

It's been wonderful working with you. You took our plans and totally brought them to life. You were able to see what we were hoping to create and surpassed our own expectations. We would like to thank you and your entire crew for all your hard work. As you know, this building project was somewhat stressful for us. Your ability to address our concerns, while maintaining the attention to the construction details is certainly commendable.

Smart, knowledgeable, hardworking, honest, dependable, skillful, and an excellent listener are qualities we found in you. We sincerely enjoyed working with you and your team and would recommend your organization without reservation.

Thanking you,



Thomas & Diane Wren