

August 11, 2003

Dear Sir or Madam:

Please accept my enthusiastic recommendation of Jim Donovan and Donovan Construction. We used Jim for a seven month renovation on our home in Penn Valley, and we were very happy with the experience.

We were introduced to Donovan Construction by our architects, who had experienced great success with Donovan Construction on multiple past projects. We interviewed a number of building firms before selecting Donovan Construction. We selected Jim because: 1) he was by far the most thorough in his description of the process, timeline and cost, 2) we liked his organization and approach, and 3) he had outstanding references.

We were not disappointed. Donovan Construction did an outstanding job on our house, and we are thrilled with the end result. Our home is a 1920's Brognard Okie, and has a distinct architectural flavor to it. Jim and Craig (our day to day foreman) demonstrated tremendous understanding of that flavor. Not only did his end product beautifully mesh with our home, but his design suggestions throughout were quite valuable. We relied greatly on his taste and practical suggestions.

We had heard about Jim's near-legendary eye for detail, and we can add ourselves to the list of people who have seen this in action. There were a handful of times during our project that Jim spotted a very minor imperfection. These were typically items that neither my wife nor I would spot. Inevitably, Jim would direct an immediate repair and/or rework. On one occasion regarding drywall and plastering, this rework was significant, and even my wife and I thought Jim was being too picky with his own people. The end result proved him right and us wrong.

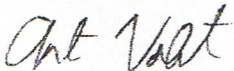
One of the pledges Jim made to us at the beginning of the project was that he would not "nickel and dime us". Jim explained up front what would be done and what the cost was. He absolutely stuck to that, and along way repaired a number of other items that he encountered in our house. We were treated more than fairly on pricing for all of those items.

We had no major issues with the seven month project (a rarity indeed), and only a few minor items that popped up. I am happy to report that on those few occasions, whenever we involved Jim the problem was quickly and fairly resolved.

In closing, I wholeheartedly endorse Jim Donovan and Donovan Construction. Their quality is outstanding, and Jim and Craig's commitment to having a satisfied customer was relentless. If Jim says he is going to do something, consider it done.

Please do not hesitate to contact me directly if I can provide any additional information regarding my experiences. My contact number is (610) 664-0981.

Best regards,



Art and Lisa Valentine