

April 7, 2000

James J. Donovan
Donovan Construction
1218 North Ashbrooke Drive
West Chester, PA 19380

Dear Jim,

Mark and I wanted to thank you for the wonderful job you and Craig did on our home renovation. We are extremely satisfied with the quality of work and the knowledge you both brought to the project. Every subcontractor you hired was a pleasure to deal with and excellent at their respective specialty.

Because we lived in our home during the renovation, we had a unique opportunity to view the work first hand. I was especially impressed with the few corrected items, which were not up to your standard, but that I did not even realize were a problem. The men who worked here were courteous and easy to be around. We also appreciate your design input in our master bathroom ceiling, mudroom and basement, which added to the overall beauty of the project.

We would be happy to serve as a reference in the future or to have potential new clients come and see our renovation to view your excellent work. Most of our friends were amazed last year when I stayed sane during all the work and I just told them it was because we had an honest, hardworking contractor who does wonderful work!

Let us know if there is anything we can do in the future.

Fondly,


Wendy and Mark Kennedy